

IBY SALUTES OUR EMPLOYEES OF THE MONTH

The Aquatics Staff

IBY recently faced an extremely difficult situation when suddenly our pool pump completely failed and had to be replaced. This created a dramatic issue with our swim class schedule and a most unfortunate inconvenience for our members.

As does the entire IBY Staff Team, our aquatics staff met this challenge head-on and did a fantastic job reacting to this major event. They displayed an up-beat attitude and led the way for all other staff members to do the same. They carefully monitored progress of resolving the issue and kept themselves informed.

These team members lost 16 days of programming and made themselves available for make-up sessions during their holiday break. They are a hard working team with outstanding customer service skills that complement their impeccable certifications and physical abilities.

Join us as we salute these exceptional IBY team members!